

Voice-Directed Distribution

➔ Twenty-five user companies (including four of the top 10 grocers) are empowering over 16,000 order selectors each day in over 80 distribution centers in six countries around the world with the Infor/Vocollect system.



Be enterprising.

When your organization wants to improve warehouse performance and the bottom line, be enterprising with Voice-Directed Distribution, a key component of Infor SCM Warehouse Management.

Get the most out of your Infor warehouse management system by adding voice-directed distribution with Vocollect® Voice capabilities to help your warehouse team work smarter and faster. Voice-Directed Work® features voice and speech recognition technology that enables workers to accomplish their daily tasks without traditional data capture methods. The “hands-free, eyes-free” operation from Vocollect means you can reduce reliance on pick lists, labels, and scanners when handling physical tasks to ensure a safer, more efficient, and more accurate work environment. Plus—the solution leverages your existing technology infrastructure to bring faster results and ROI.

Leverage experience.

Currently, 25 Warehouse Management user companies (including four of the top 10 grocers) are empowering over 16,000 order selectors each day in over 80 distribution centers in six countries around the world with the Infor/Vocollect system. They're seeing real payback in productivity, efficiency, and customer service.

Whatever your distribution needs, we can put our joint solutions and experience to work for you and help you do more with less. Vocollect Voice is installed and available through Infor to save you time and money.

Get business specific.

Vocollect Voice directly interfaces to Warehouse Management so you get real-time updates to inventory levels and labor statistics—taking operations control to a whole new performance level. Highlights include:

- *Enhanced capabilities*—the benefits of voice can be extended to enhance other warehouse management processes including picking, stocking, cherry picking, and stocker replenishment; cycle counting and inventory information accuracy; flowthru and receiving.
- *Direct, real-time interface*—data sent between your Infor SCM Warehouse Management and Vocollect Talkman® wearable computers is converted from voice to data and vice versa to significantly improve order picking accuracy and warehouse productivity.
- *Simplicity*—the direct interface to the Vocollect Voice system completely eliminates the need for voice middleware and server hardware. That means you'll reduce overall system complexity and hardware support costs, as well as user training time.
- *Extending as your needs evolve*—we're working closely with Vocollect to enable additional productivity and accuracy-boosting applications using voice-directed distribution including cycle counting, putaway, replenishment, and more.

See results now.

The direct interface, co-developed by Infor and Vocollect, represents our commitment to providing integrated voice solutions that deliver measurable results including:

- Improved picking accuracy by up to 99.99%
- Increased employee productivity by up to 35%
- Reduced worker training time by up to 50%
- Reduced order fulfillment costs
- Increased job satisfaction for mobile employees
- Payback in 12 months—or less

About Vocollect.

For 20 years, Vocollect has delivered proven performance improvements in productivity, accuracy, cost reduction, and job satisfaction for mobile employees. Vocollect Voice literally talks people through their daily tasks, replacing cumbersome lists and traditional data capture methods with hands-free, personal voice dialogs. Vocollect's innovative leadership and open voice product platform deliver unequalled flexibility and choice. Through a premier global network of resellers and supply chain experts, hundreds of thousands of people on six continents use Vocollect Voice to improve work every day. For more information, visit www.vocollect.com.

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